

Ortronics®

25-Year Extended Product Warranty

The Ortronics 25-Year Extended Product Warranty provides that any Ortronics structured cabling product will be free from material defects and workmanship defects (of the product) for up to 25 years when installed and registered by an Ortronics Certified Installer. All Ortronics products exceed the approved Telecommunications Standards and are constantly being upgraded to achieve performance standards as requirements within the standards change.

The Extended Product Warranty includes all Ortronics connectivity products and Ortronics cable or approved manufacturers' products, used in the **Horizontal** and **Backbone** cabling system.

Ortronics Certified Installers guarantee the end-user that their installation practices and workmanship will adhere to all standards, failing which the Ortronics Certified Installer will fix or repair any installation faults at their expense. Please contact Ortronics for a listing of the Certified Installers in any area.

Should a defect or problem occur with any Ortronics product or Ortronics-approved manufacturers' product, the item(s) will be replaced by the Ortronics Certified Installer with labour costs being paid by Ortronics (labour-rate must be pre-approved by Ortronics) for the replacement or repair of the defective product(s) covered under this warranty program.

THIS WARRANTY SHALL BE IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE.

This warranty does not cover any defects in design or installation of the cabling system that results from failure to comply with the Ortronics Certification Program or relevant telecommunication standards design guidelines and installation practices. This warranty does not cover defects resulting from occurrences outside the control of Ortronics.

Ortronics shall in no event be liable to the end-user or Ortronics Certified Installer for collateral or consequential damage of any kind. The Ortronics Certified Installer shall provide any necessary labour for replacement of product at a reasonable and usual rate agreed upon by Ortronics and the Certified Installer prior to the work being done

Ortronics shall not otherwise be liable for loss, damage or expense directly or indirectly arising from the use of the product or from any other cause. The sole and exclusive remedy against Ortronics shall be repair or replacement of the product including the labour (labour-rate to be pre-approved by Ortronics) to replace or repair the product only.